



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
CALGARY

**DFA-MANILA ADVISORY ON
DELAYS IN PASSPORT RELEASING**

07 December 2016 — The Department of Foreign Affairs (DFA) requests the public's kind understanding on the ongoing delays in the release of passports. These delays are due to **technical issues** on the part of the company printing the passports.

Those with immediate travel plans are advised to wait until their passports are released before confirming their flights.

Please be assured that the Department is exerting all efforts to ensure the resumption of normal services as soon as possible. **END**

The Consulate advises all passport applicants that they should consider that the release of their new passports may be delayed due to the ongoing technical issues at the passport processing center in the Philippines.

Instead of six to eight weeks, it is possible that new passports will only be available for release around 12 weeks after application.

Applicants may check whether their passports are ready for release by visiting the Consulate's website – www.calgarypcg.org – and click on the 'News' section. The Consulate uploads a new list after every passport delivery from Manila, around every two weeks.

Thank you for your understanding.